

TABLE 1. Selected characteristics of Family PACT providers, by provider type, 2010

Characteristic	Public		Private (N=525)
	Title X (N=239)	Non–Title X (N=308)	
PERCENTAGE DISTRIBUTIONS			
Type			
Group medical	0	0*	42*
Solo medical	0	0*	58*
FQHC/rural/Indian Health Service	37	59*	0*
Planned Parenthood	40	6*	0*
Community clinic	21	31*	0*
High school/university health center	2	4*	0*
Specialty			
Family planning	40	8*	4*
Obstetrics-gynecology/women's health	8	8*	38*
Family practice/primary care	33	62*	37*
Multispecialty	11	13*	4*
General/internal medicine	5	7*	13*
Pediatrics/adolescent medicine	3	2*	4*
Location			
Rural	14	47*	9*
Urban	86	53*	91*
Clients who are Family PACT clients			
Yes	38	20*	22*
No	62	80*	78*
Total	100	100	100
MEANS			
No. of clients per week	395 (10–3,000)	364 (1–10,000)	157* (0–2,000)
No. of Family PACT clients per week	151 (2–500)	75* (0–6,000)	34* (0–500)
% of clients with limited English proficiency	45 (1–100)	43 (0–100)	51* (0–100)
No. of full-time clinicians who provide reproductive health services	3.8 (0–15)	3.6 (0–15)	1.9* (0–15)

*Significantly different from percentage for Title X at $p < .05$. Notes: Family PACT is California's family planning program for low-income women and men. FQHC=federally qualified health center. Numbers in parentheses are ranges.

TABLE 2. Percentage of Family PACT providers offering selected special services, by provider type

Service	Public		Private
	Title X	Non–Title X	
Extended hours			
≥2 weekday evenings and weekends	41	23*	14**
Only ≥2 weekday evenings	19	17*	10*
Only weekends	12	13**	22**
Neither	28	47**	54**
Outreach			
Adolescents	91	61**	38**
Males	80	49**	28**
Persons not proficient in English	73	44**	25**
Lesbian/gay/bisexual/transgender	55	31**	12**
Migrant workers	47	32	14**
Homeless persons	49	37	10**
Alcohol/substance users	44	30	9**
Refugees/immigrants	34	28	14**
Persons with disabilities	33	28	12**
All of the above	20	17**	6**
None of the above	5	32**	59**
≥3 of the above	81	53**	26**
Language			
Spanish			
Licensed clinical staff	84	81	78
Unlicensed clinical staff	89	71**	58**
Office/support staff	88	82	77**
Staff with medical interpretation training	24	25	19
Signs	95	85**	82**
Asian			
Licensed clinical staff	38	31	28**
Unlicensed clinical staff	23	12	12**
Office/support staff	24	14	16
Staff with medical interpretation training	8	6	6
Signs	11	12	13
Use of interpreter service/telephone language line in past six months	54	34**	10**

**Significantly different from percentage for Title X at $p < .01$.

TABLE 3. Percentage of Family PACT providers currently using selected clinic-based technologies, and percentage planning to implement them in the next 12 months, by provider type

Technology	Public				Private	
	Title X		Non-Title X		Current	Planned
	Current	Planned	Current	Planned		
Electronic health records	32	46	22*	44	17*	38*
Electronic prescriptions to pharmacy	18	26	20	42*	17	37*
Electronic lab orders	56	23	28*	43*	17*	34*
Autoposting of lab results in chart	41	34	20*	40	13*	36
Online communication services for clients	9	18	4*	25*	8	29*
Online appointment scheduling	36	9	6*	17*	6*	24
Reminders via text/e-mail	12	20	5*	21	6*	26

*Significantly different from percentage for Title X at $p < .05$.

TABLE 4. Odds ratios (and 95% confidence intervals) from logistic regression analyses assessing the association between Family PACT provider characteristics and the likelihood that providers offer selected special services

Characteristic	Extended hours	Outreach to ≥3 groups	Current use of ≥3 technologies
Type			
Non-Title X public (ref)	1.0	1.0	1.0
Title X public	2.0 (1.4–3.1)	2.9 (1.9–4.4)	2.7 (1.7–4.1)
Specialty			
Primary care/multispecialty (ref)	1.0	1.0	1.0
Women's health/family planning	1.3 (0.8–2.0)	1.7 (1.1–2.7)	1.4 (0.9–2.1)
Family planning capacity†			
Small (ref)	1.0	1.0	1.0
Large	3.1 (2.1–4.5)	1.1 (0.8–1.7)	0.8 (0.5–1.1)
Location			
Rural (ref)	1.0	1.0	1.0
Urban	1.4 (0.9–2.1)	1.5 (1.0–2.2)	1.0 (0.6–1.5)

†Small capacity is defined as having fewer than three full-time clinicians providing reproductive health services, and large capacity as having three or more. *Note:* ref=reference group.