

Table 3. Percentage distribution of providers' and of clients' utterances during counseling sessions, by category, before training intervention (baseline) and in the month afterward (posttraining)

Communication category	Baseline (N=397)	Posttraining (N=406)
PROVIDER		
Facilitative	24.8	28.3***
Lifestyle/psychosocial questions	2.1	1.2***
Lifestyle/psychosocial information	3.9	4.8**
Partnership-building	9.4	8.9***
Positive emotion	4.3	4.5
Acknowledgment	3.9	7.6***
Personal/social conversation	1.2	1.3
Other	75.2	71.7***
Medical/family planning information and counseling	38.7	47.6***
Medical/family planning questions	26.8	15.8***
Instructions	4.9	2.6***
Negative emotion	0.1	0.1
Miscellaneous	4.8	5.5*
CLIENT		
Active	10.3	11.3
Questions	4.8	4.7
Clarification	0.9	1.2
Concern	1.0	0.9
Opinion	2.4	2.6
Personal/social conversation	1.3	1.9***
Other	89.7	88.7
Laughter	3.9	2.7***
Lifestyle/psychosocial information	5.1	4.1**
Medical/family planning information	56.3	44.4***
Agreement	24.0	36.2***
Other	0.5	0.3**
Total	100.0	100.0

*Difference between columns is statistically significant at $p < .05$.

**Difference between columns is statistically significant at $p < .01$.

***Difference between columns is statistically significant at $p < .001$.