

**TABLE 4. Mean daily staff time (in minutes) and percentage distribution of time spent on selected activities, Spilhaus, Mpilo and Lister clinics**

Activity	All clinics		Spilhaus		Mpilo		Lister	
	Mean	%	Mean	%	Mean	%	Mean	%
With a client	192	37.6	217	42.5	200	39.2	162	31.8
Visit-related tasks*	80	15.7	63	12.4	123	24.1	51	10.0
Other work activities†	70	13.7	43	8.4	49	9.6	113	22.2
Lunch/tea break	79	15.5	81	15.9	83	16.3	75	14.7
Non-work-related/ unoccupied/not at clinic	80	15.7	94	18.4	46	9.0	102	20.0
Provider interview	9	1.8	12	2.4	9	1.8	7	1.4
Total	510	100.0	510	100.0	510	100.0	510	100.0

\*Completing or reviewing forms, filing forms, preparing work space and preparing for next client. †Work-related discussions with staff, official meetings, reading and phone calls.