

TABLE 2. Average number of utterances per consultation made by providers and clients, according to intervention round

Utterance	Baseline (N=33)	Postintervention (N=28)
All	95.1	190.4***
Client	35.4	59.4***
Active communication	2.3	5.3***
Other†	33.1	54.1***
Provider	59.7	131.0***
Gave biomedical and family planning information	13.6	46.7***
Facilitative communication	10.3	21.1***
Orientation	9.6	36.1***
Asked biomedical and family planning questions	17.7	19.5
Other	8.5	7.6

***p<.001. †Other client communication includes giving simple answers/information on biomedical and family planning topics; showing agreement with or understanding of what the provider said; short responses to provider's orientation or instructions; and personal remarks.