

TABLE 3. Percentage of family planning sessions in which clients and providers met at least the minimum desired level of performance regarding decision-making behavior, by behavior, according to intervention round

Client's behaviors	Baseline (N=35)	Postinter- vention (N=45)	Provider's behaviors	Baseline (N=35)	Postinter- vention (N=45)
Gives reason for visit	2.9	42.2***	Asks reason for visit	0.0	44.4***
Identifies problem requiring a decision	0.0	48.9**	Identifies problem requiring a decision	2.9	55.6***
Acknowledges her right to choose the method/action that best suits her	0.0	40.0***	Explains that different family planning methods suit different people and that the client has the right to choose	2.9	46.7***
Acknowledges her responsibility to participate	0.0	33.3***	Discusses client's responsibility to participate	0.0	37.8***
Expresses her desire for a certain method	0.0	64.4***	Asks if client has a method in mind and, if so, which one	0.0	73.3***
Describes her personal needs and priorities for using a method	0.0	60.0***	Probes client's needs and priorities	0.0	68.9***
Asks for or about alternative methods	2.9	44.4***	Mentions >1 family planning method	11.4	55.6***
Says what she likes and dislikes about different methods	0.0	57.8***	Tailors information about method pros and cons to client's needs	2.9	75.6***
Asks questions during the decision-making process	0.0	62.2***	Offers the client explicit opportunities to ask questions	2.9	60.0***
Seeks clarification during the decision-making process	0.0	68.9***	Checks that the client has understood the information	0.0	75.6***
Expresses comfort level with making the decision and whether she wants help from the provider or to consult with a partner	0.0	24.4***	Explores client's comfort level with making the decision and whether she wants help from provider or to consult with a partner	0.0	33.3***
Plays an active role in decision making	2.9	46.7***	Provides an opportunity for the client to choose a method, and verifies choice	0.0	48.9***
Mentions possibility of switching/discontinuing method in the future	0.0	35.6***	Discusses possibility of switching/discontinuing method in the future	0.0	40.0***

***p≤.001.