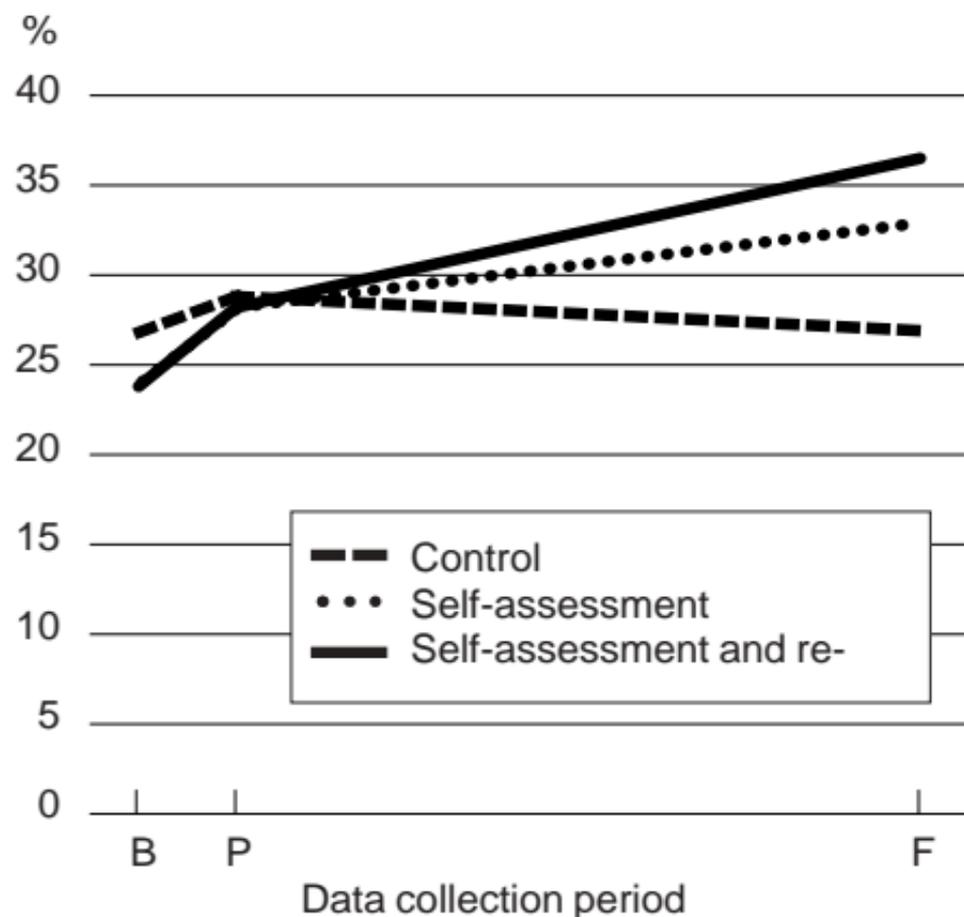


Figure 1. Percentage of providers' utterances represented by facilitative communication, by reinforcement intervention, according to data collection period



Note: Data collection periods are as follows: B=baseline (before the training workshop); P=posttraining (during the one-month gap between the end of the training and the start of the reinforcement interventions); F=follow-up (after 16 weeks of reinforcement).